Carlow University, Bachelor of Social Work Program

# BSW Field Manual, 2024-2025

Revised May 2024 [On-campus and Online Program Modalities]

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#### INTRODUCTION TO CARLOW'S FIELD PLACEMENT PROGRAM

Carlow's Bachelor's of Social Work (BSW) Program is accredited by the Council on Social Work Education (CSWE) and guided by their Educational Policy and Accreditation Standards.

Field Education is a signature pedagogy of Social Work. According to the CSWE Educational Policy and Accreditation Standards 3.3:

Field education is the signature pedagogy for social work. Signature pedagogies are elements of instruction and socialization that teach future practitioners the fundamental dimensions of professional work in their discipline: to think, to perform, and to act intentionally, ethically, and with integrity. The field setting is where students apply human rights principles from global and national social work ethical codes to advance social, racial, economic, and environmental justice. It fosters a learning environment where anti-racism, diversity, equity, and inclusion are valued. Field education is designed to integrate the theoretical and conceptual contributions of the explicit curriculum in the field setting. It is a basic precept of social work education that the two interrelated components of curriculum—classroom and field—are of equal importance, and each contributes to the development of the requisite competencies of professional practice. Field education is systematically designed, supervised, coordinated, and evaluated based on criteria and measures of student acquisition and demonstration of the nine social work competencies. Responding to the changing nature of the practice world and student demographics and characteristics, field education programs articulate how they maintain or enhance students' access to high-quality field practicum experiences. Field education programs develop field models to prepare students for contemporary and interprofessional social work practice, including the use of various forms of technology (CSWE 2022 EPAS, p.20).

#### **MISSION STATEMENTS**

Please see the *BSW Handbook* for information on the Carlow University mission and vision and the mission of the BSW Program. The BSW Handbook is available in the accreditation section at: <u>https://carlow.edu/academic-programs/social-behavioral-science-degrees/bsw-degree/</u>.

#### COMMITMENT TO DIVERSITY, EQUITY AND ANTIRACISM

Please see the *BSW Handbook* for information on the BSW Program's commitment to diversity, equity and antiracism.

#### SOCIAL WORK CURRICULUM & FIELD PLACEMENT

The social work curriculum at Carlow University is designed to prepare students, at the undergraduate level, for beginning level generalist practice. The curriculum includes opportunities to learn about and experience social work in a variety of agency settings, as there are experiential components to several of the courses. Students complete 50 hours of volunteer service prior to their junior year. Field placement is required as the culmination of the curriculum. Students intern with micro, mezzo and macro populations in social work practice

areas such as aging, behavioral health, community development, criminal justice, education, policy advocacy, substance abuse treatment, youth development and more.

The liberal arts perspective at Carlow University is gained through the "Carlow Compass." Students should refer to Carlow University Academic Catalog (available on Carlow's website) or the BSW Student Handbook for a complete description of the Compass requirements. Students are advised and strongly encouraged to complete the majority of these requirements by the end of the sophomore year. The majority of the major social work courses are taken during the sophomore, junior and senior years.

Field Placement and Field Seminar are the final courses students take in the BSW Program. All required pre-requisites from the Compass and Social Work curriculum are to be complete BEFORE a student enrolls in Field Placement and Seminar. Faculty advisors are available for consultation and assistance throughout the student's educational process.

#### **CORE COMPETENCIES**

Social work education is grounded in the liberal arts and contains a coherent, integrated professional foundation in social work. The competencies are based on CSWE Educational Policy and Accreditation Standards.

Social work education is grounded in the liberal arts and contains a coherent, integrated professional foundation in social work. The competencies are based on CSWE Educational Policy and Accreditation Standards:

Competency 1: Demonstrate Ethical and Professional Behavior Competency 2: Advance Human Rights and Social, Racial, Economic, and Environmental Justice Competency 3: Engage Anti-Racism, Diversity, Equity, and Inclusion (ADEI) in Practice Competency 4: Engage in Practice-informed Research and Research-informed Practice Competency 5: Engage in Policy Practice Competency 6: Engage with Individuals, Families, Groups, Organizations, and Communities Competency 7: Assess Individuals, Families, Groups, Organizations, and Communities Competency 8: Intervene with Individuals, Families, Groups, Organizations, and Communities Competency 9: Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities Competency 9: Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities Competency 9: Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities (CSWE 20E22 EPAS, p. 7-9)

Field Placement provides an opportunity for students to develop and demonstrate proficiency in each of the competencies.

#### **PROGRAM GOALS**

The field education program provides generalist practice opportunities for all students to demonstrate the nine social work competencies with all system levels: individuals, families, groups, organizations, and communities in field settings. The goals of the Carlow University BSW Program are as follows:

1. To prepare students for generalist social work practice with the skills, values, ethics, and knowledge to work with diverse populations of various sizes

including individuals, families, groups, communities, and organizations.

- 2. To provide students with a foundation of liberal arts and scientific inquiry that links to the professional foundation of social work and prepares students for admission into an MSW program as well as entry-level professional practice.
- 3. To offer students personal, academic, and professional development which will encourage lifelong learning, self-evaluation, and empower them to apply these skills to the profession and the community.
- 4. To prepare and promote students' ability to gain knowledge of and experience with contemporary social issues, to respond to issues with practice that is driven by policy, to acquire the necessary skills required to evaluate practice, institute change and understand how those changes impact various constituencies.
- 5. To ensure students develop the competencies of generalist social work practice at the BSW level as described by the Council on Social Work Education (CSWE) in their Educational Policy and Accreditation Standards.

The goals are interrelated with the mission of the BSW Program and with the mission of Carlow University.

#### PURPOSE AND OBJECTIVES OF FIELD INSTRUCTION

Field education has the benefit of allowing students to gain skills and test skills in a practical setting. The student in field placement is fortunate to have neither the confinement of the classroom nor the pressures of working in the field full time. The student engages in field education by contracting with a social service agency. A Field Supervisor, who is a BSW or MSW prepared social worker, in cooperation with the Director of Field Education or faculty liaison, supervises the student. In general, the Director of Field Education manages all aspects of field education but in some cases, a Carlow faculty member is specifically assigned to support the field program by securing placements and/or conducting site visits.

Field education objectives are part of the total undergraduate Social Work Program. As the field experience complements classroom learning, it is viewed as a partnership. The general educational objectives of field education are designed to assist the student in:

- Exercising self-directed learning, initiative and responsibility for oneself, one's work, and continuing education.
- Gaining an understanding of the role of the generalist social worker and forming an identity with the profession of social work.
- Defining his/her role and responsibilities towards clients, agency, and co-workers.
- Acceptably performing the following social work functions:
  - o engagement
  - o data collection
  - $\circ$  interviewing and establishing appropriate relationships
  - o assessment

- contracting
- o intervention
- o recording
- $\circ$  evaluation
- o termination
- effective utilization of supervision
- Identifying and discussing professional, ethical, and value-related issues that arise from experiences in the agency.
- Articulating the meaning of confidentiality and its implications for social work practice.
- Conducting professional behavior according to the social work code of ethics.
- Verbally presenting, analyzing and discussing case material in contextually appropriate ways, with peers, supervisor(s), and co-workers.
- Acquiring a better understanding of current social issues, problems and programs, and questioning current public and private policies and practices in social welfare.
- Demonstrating an awareness of personal prejudices, biases, and stereotypes, as well as, acquiring the ability to overcome these biases in order to work with people from life situations that differ from one's own.
- Developing linkages within systems and between systems.
- Becoming familiar with community resources and linking clients to the appropriate resources.
- Developing the ability to prepare and implement a plan of intervention, this takes into consideration possible gains and losses, the acceptable range of outcomes and the possible unintended consequences.
- Demonstrating the ability to meet professional standards and to be progressively accepted as a beginning level generalist social worker.

While enrolled in Field Placement, students will enroll in a co-current Field Seminar course with learning objectives based in the CSWE Competencies as well.

## ADMISSION TO FIELD PLACEMENT

Students must apply and be accepted to the upper level of the program and field placement. The application information and process is detailed in the *BSW Handbook*.

## MANDATORY MEETINGS AND GUIDELINES TO SECURE PLACEMENT

During the semester immediately preceding Field Placement I (typically Spring semester of the Junior Year), students who wish to enter field placement will read all policies pertaining to Field Placement in the BSW Student Manual and this Field Education Manual. Students complete a mandatory orientation meeting with the Director of Field Education or Field Liaison. Follow-up pre-placement meetings will be scheduled as needed. Students failing to attend these meetings will not be permitted to enter field placement the following Fall and Spring semesters. These orientation sessions are primarily designed to provide students with the information necessary to begin the process of identifying an agency for the field placement (See the Pre-Placement checklist in appendices).

Through conversation and collaboration, student and the Director work together to determine potential field placement sites. Students should not begin contacting potential sites until they have met with the Director in order to learn the history of the sites and to ensure sites are receiving streamlined communication from Carlow. Students write a resume and cover letter to submit to potential agencies. The Office of Career Development is an excellent resource in assisting with this as well as in conducting mock interviews. Students are encouraged to utilize this resource during this process. More information is available at: https://www.carlow.edu/student-life/student-services/career-development/

During the pre-placement meetings with the Director (or Field Liaison), students will present background information that will help to determine an appropriate placement. The student will learn about placement responsibilities, possible sites (see a list of example placement sites in appendices), and obtain permission to interview with prospective Field Supervisors.

Once sites have been identified and the student is given approval to move forward, they are responsible for arranging directly with the agency staff to interview for an internship position. Throughout the process, the Director is kept apprised and engages with agency staff as necessary to secure the placement, but it is the student's responsibility to communicate professionally and in a timely manner to secure placement.

Following interviews at potential placement sites, the student will meet individually with the Director of Field Education to finalize the placement selection. The Director of Field Education makes the final decision and must be certain that the student's learning needs can be met. Considered will be factors such as, the structure of agency, individual teaching/instruction styles, the students' abilities, and the environment most conducive to the students' learning style.

Throughout the placement process, it is the responsibility of the student to demonstrate timely, thorough, and clear professional communication with the Director of Field Education and field placement agency staff. Students who are non-responsive to emails and phone calls, absent from scheduled meetings and otherwise difficult to reach can not be guaranteed a field placement.

Generally, students will have secured their placements by the end of Junior year so they can begin their hours during the first week of classes in the Fall of Senior year.

During the orientation meetings the students will be reminded to review the BSW Field Manual, an example Field Placement I syllabus, and all the deadline dates for the placement seminars, conferences, and reports (including assignments, records of hours and evaluations). Students will register for Field Placement I simultaneously with Field Seminar I for the Fall semester. In the Spring, students will register for Field Placement II simultaneously with Field Seminar II for the Fall semester. The field seminar course serves as a support and debriefing mechanism for students as well as an educational arena.

#### ADMISSIONS TIMELINE

October Junior Year	Application to Upper-Level and Field Placement Due
	Interview for Upper-Level admissions conducted
	Mandatory orientation completed in SW 399 PEL course
January Junior Year	Student notified of status by BSW Program Director
January – February Junior Year	Student researches agency options and polishes resume/cover letter
	Mandatory orientation meeting(s) completed (if needed)
March – April Junior Year	Student interviews with potential field placement site(s)
	Register for Field Placement I and Field Seminar I for Senior Fall semester
April Junior Year	Placement finalized by Director of Field Education
Senior Year	Complete Field Placement

#### SELECTION CRITERIA FOR AGENCIES AND SUPERVISORS

#### CRITERIA FOR SELECTION OF FIELD PLACEMENT SITE AGENCIES

In selecting an agency to be utilized as a place of field education, we are guided by the objectives of the Social Work Program. The field placement site contributes a vital component to the student's overall education; therefore, it is imperative that the agency or organization observe and practice methods of social work. The following types of agencies, groups, programs, and organizations are desired for field placement:

- Agencies and organizations that are directly involved in social work services, both public and private.
- Agencies and organizations created through federal, state, and local legislation, which serve the public in some manner.
- Programs functioning within traditional social institutions as Departments of Social Work under public or private auspices.
- Other agencies, organizations and programs which have a commitment to the social welfare of society and speak to social welfare goals.

#### IDENTIFYING, APPROVING AND ENGAGING WITH FIELD EDUCATION SETTINGS

The Carlow University BSW Program has established relationships with agencies that they may recommend to students. Students are also welcome to conduct their own research and suggest agencies that meet the criteria above. The Carlow University BSW Program evaluates and approves all agencies before being used. The Field Director vets new field placement sites

during the placement process to ensure guidelines are clear for internship expectations, health and safety and other logistics.

It is imperative that students have adequate work space, access to necessary technology (computer, phone) and administrative support as needed. Students should be able to participate in the routine operations of the agency (i.e. case conferences, consultations, staff meetings, and when appropriate, professional development offered by the agency). The agency must have policies and procedures to ensure student safety. It is also hoped that the agency is willing to reimburse the student for travel and other expenses incurred as a result of his/her assignments in the agency.

It is permissible for students to be paid for internship hours.

A list of example field sites can be found in the appendices.

#### CRITERIA FOR SELECTION OF FIELD SUPERVISORS

The Field Supervisor holds a baccalaureate or master's degree in social work from a Council on Social Work Education (CSWE) accredited program and has two years post-social work degree practice experience in social work. The program requires the Field Supervisor to complete an application that lists these credentials as well as submit a resume and reference name.

In rare situations, where there is no BSW/MSW available in an appropriate field setting, an individual who is BSW or MSW-trained and meets the above criteria may be approved to serve as a Field Supervisor. In some cases, a faculty member from the Carlow Social Work Department who meets the above criteria may assume the Field Supervisor role. If this supervision structure is established for a particular student, the student will have supervision on a daily basis from an identified Task Supervisor who will be advised by the Field Supervisor. The Field Supervisor will coordinate the student's learning experience and collaborate on the Learning Agreement and student evaluations with the Task Supervisor at the field site. The success of the social work field placement depends on the supervision provided, thus, the role of the Field Supervisor is vital.

#### RESPONSIBILITES

#### RESPONSIBILITIES OF THE FIELD SUPERVISOR

The responsibilities of the Field Supervisor include:

1. The Field Supervisor is required to complete the following documents:

Document	Spring before placement	Fall	Spring
An application with contact information, credentials, a resume and a reference name	X		

An initial contract	Х		
A Learning Agreement		Beginning and end of each semester	Beginning and end of each semester
Verification of student hours in a log		X	Х
A mid-term progress report for the student		Х	Х
A final semester evaluation for the student		End of each semester	End of each semester
A final evaluation of the Carlow Field Program			Х

- 2. Field Supervisors will receive orientation to the program by the Director of Field Education and will be encouraged to attend professional development opportunities offered at Carlow.
- 3. Field Supervisors will complete an initial contract with the student and Director of Field Education that is approved by the agency. Field Supervisors are responsible for orienting students to the agency.
- 4. The Program requires the student to keep a record of field hours as part of the experience. The Field Supervisor will sign off on verification of hours. Students commit to stay at the agency until the end of each Carlow semester and therefore must pace hours accordingly.
- 5. The Field Supervisor is required to engage the student in the formulation of a mutually agreeable educational experience. Carlow will provide a Learning Agreement for the Field Supervisor to complete in collaboration with the student to specify objectives, tasks and evaluation in relation to specific competencies. This document is submitted in the beginning of each semester, updated by the student during the semester and reviewed for accuracy by the Field Supervisor to sign off on in the student's final evaluation at the end of each term.
- 6. The Field Supervisor and student will meet with the Director of Field Education during the Fall semester to review the Learning Agreement and Evaluation Form and again during the Spring semester to update the goals.
- 7. To meet the goals of generalist practice, Field Supervisors should have students engage in micro, mezzo and macro practice. Students should engage, assess, intervene and evaluate individuals, families, groups, organizations and communities as relevant to the agency mission and focus. Field Supervisors should encourage students to develop and grow as ethical professionals who are cognizant of diversity, human rights and social justice, practice-informed research and policy issues.

- 8. Field Supervisors are required to spend at least one hour per week with the student in a supervisory session. During this time student progress should be evaluated, student case load reviewed and current and future goals examined. The student should feel comfortable to provide input during this time. The student is required to have a specified time to meet with their Field Supervisor on a weekly basis for ongoing supervision.
- 9. Field Supervisors are expected to initiate contact with the Director of Field Education (or Faculty Liaison) when concerns arise about the student's performance. In addition, the Field Supervisor should inform the Director of Field Education as soon as possible if a prospective field placement student fails to appear at the field placement site. Performance issues, poor attendance and tardiness should be reported before they become patterns.
- 10. Field Supervisors complete evaluations of the student's overall performance via the midterm and final evaluation each semester. The mid-term evaluation includes questions related to professional standards as well as the competencies and is shared with the Director of Field Education and the student so performance can be improved prior to the final evaluation. The final evaluation includes quantitative and qualitative assessment questions specifically related to how the student has demonstrated the competencies outlined in the Learning Agreement. Supervisors and students are expected to meet to discuss each evaluation throughout the internship. Due dates will be provided by the Director of Field Education for these evaluations to be submitted electronically.
- 11. In cases where students are supervised by a daily Task Supervisor in consultation with a Field Supervisor, these supervisors are expected to collaborate to submit required documents including the Initial Contract, Learning Agreement, Hours Log approval, Midterm and Final Evaluation and any other required documents.

#### **RESPONSIBILITIES OF THE PROGRAM TO THE AGENCY**

The Director of BSW Field Education is a full-time faculty member of Carlow University. The responsibilities of the Director of Field Education (or Faculty Liaison) include:

- 1. Orientation to Carlow's Field Program is provided to each Field Supervisor (and Task Supervisor if relevant). Orientation materials are shared electronically and agency supervisors are expected to review them and reach out with any questions within the first two weeks of the field placement.
- 2. The Director of Field Education meets with the student and Field Supervisor at least once each semester. The focus of this meeting is to review the Learning Agreement to ensure students are completing activities that meet the competencies as well as to discuss student strengths, areas of growth and overall performance. Additional meetings will be made upon request by the Field Supervisor or student.

- 3. It is the responsibility of the Director of Field Education to communicate and discuss basic curriculum with Field Supervisors and to assist them and their assigned students regarding placement responsibilities. The Director is available by email, phone and if needed, in person, for support throughout the field placement.
- 4. The Director of Field Education collects feedback from Field Supervisors for upgrading the field component of the curriculum via an annual survey at the end of each academic year. The results are made available to the Department faculty for consideration in planning to improve the field education program.
- 5. The Director of Field Education receives and reviews the Field Supervisors' evaluations of the student's performance, and the student's other documents and uses them in establishing the student's final grade for the Field Placement I and II courses.

#### **RESPONSIBILITIES OF THE STUDENT IN FIELD PLACEMENT**

The supervised field experience is intended to help the student translate theory into practice. The skills and techniques of the profession are transferred from Field Supervisor to student creating a practical environment in which to learn. The student must look toward the field experience with a sense of responsibility.

During the field placement experience, the student is expected to:

- 1. Be open to learning and constructive criticism. Respond to feedback by adapting behavior to meet the standards of professional conduct of the agency, the BSW Program and Carlow University.
- 2. Arrive at the field placement site on time and prepared to work. Notify the Field Supervisor and Director of Field Education of any unavoidable absence or tardiness before the expected arrival time at the agency.
- 3. Attend all sessions of the field seminar course and complete requirements of the syllabus.
- 4. Adhere to the NASW Code of Ethics and to the professional expectations of the agency regarding behavior in the agency (i.e. dress code, administrative protocol, confidentiality, record keeping, etc.)
- 5. Participate in the design and completion of the Learning Agreement and Evaluation Form under their Field Supervisor's direction. Review their Learning Agreement and Evaluation Form regularly as a way of self-evaluation and be prepared to discuss the final evaluation with the Field Supervisor.
- 6. Maintain a daily Hours Log that is accessible to the Director of Field Education and Field Supervisor. The Hours Log should be updated every time the student serves in placement. Field Supervisors will verify hours completed based on review of the Hours

Log. Students commit to stay at the agency until the end of each Carlow semester and therefore must pace hours accordingly.

- 7. Keep records of her/his work with clients and community systems in whatever format the agency designates. Any recording of agency involvement with clientele shall remain at the agency. All agency records and information of any kind will remain confidential.
- 8. Attend supervisory meetings prepared to discuss their work/progress. Written materials should be kept current and the student should be prepared to discuss any questions that pertains to their involvement with agency clientele as well as broader community contacts.
- 9. Discuss any questions or concerns with the Field Supervisor. If a breach in communication should occur between the student and the Field Supervisor, the Director of Field Education should be notified. It is strongly advised that problems of any kind be addressed as they arise and not postponed until the end of the semester.
- 10. Complete an evaluation of the Field Placement Site and Supervisor.

#### HOURS TIMEFRAME

Carlow's field program requires 450 hours that are completed over the course of Fall and Spring semesters (225 hours per semester).

To meet the hours requirement, the typical time spent in field placement for each student will be two 7.5 hour days per week for 15 weeks. The maximum number of hours that a student may spend in field placement per week may not exceed 24 hours. If a student fulfills the required number of hours for the semester prior to the end of the term, they must continue to serve until the last week of classes. Agencies sign on for a full academic year with an intern; students are encouraged to pace themselves accordingly. Students should have a regular schedule each week at the agency unless a varied schedule is desired by the agency.

Field placement hours begin and end with the start and end dates of Fall/Spring semesters. Any request for other arrangements must be approved in writing by the BSW Program Director and BSW Field Director.

The field placement commitment is for an academic year (Fall/Spring). A request from a student for a new placement for Spring semester based on personal preference will not be granted.

#### POLICY ON FIELD PLACEMENT AT EMPLOYER

The Program is committed to providing an educational experience that builds on the student's previous experience allowing for diverse practice exposure. For that reason, field placement with current or former employers is permitted **ONLY** when it is clear that:

1) the proposed site provides supervision by a BSW or MSW prepared Social Worker or other qualified professional according to the BSW Program criteria for approved Field Supervisors

2) the student can meet all the educational goals of field placement (as described in program documents and on the Learning Agreement); and

3) the site can provide an opportunity for both growth and diverse experiences. To this end, the site **must assign duties that demonstrate that students are meeting the nine competencies at the generalist level of practice as outlined in the Learning Agreement.** 

4) there is a clearly documented distinction between time/clients/responsibilities that are employee related assignments versus intern related assignments. For example, a client is either assigned to the student as an agency employee or as an intern and related activities fall under that assigned designation.

If the above criteria are met, student assignments and employee tasks may qualify as field hours when directly linked to the nine social work competencies and generalist level of practice. (CSWE EPAS 2022, p. 23)

Field education supervision may be provided by the same supervisor if field education supervision is distinct from employment supervision and the Field Supervisor holds a baccalaureate or master's degree in social work from a Council on Social Work Education (CSWE) accredited program and has two years post-social work degree practice experience in social work. In this case, field education supervision must be distinct from employment supervision. (CSWE EPAS 2022, p. 23)

The BSW Program has specific policies regarding internships that must be followed for the internship duties of their placement (ex: transportation of clients, health, and safety). Employment duties and policies are not under the purview of the Carlow BSW Program; therefore, intervention on behalf of students during their employment hours is not provided. If a student's hours are being counted toward their internship requirement, students must follow the Carlow BSW program requirements during those hours and intervention by the Director of Field education on behalf of the student will be provided as appropriate.

Students should understand that employer-based field placement means making a commitment to maintain their internship status at the employment site until the end of the academic year. If anything changes with their employment status, this may impact their internship experience. Another consideration for students requesting an employer-based field placement is how to balance the dual role of being both an employee and an intern within the same agency. Employers may have different expectations for their employees than their interns. Navigating this dual role can sometimes create additional complexities.

Employment-based field sites are subject to approval at the discretion of the Director of Field Education.

In a situation where the student becomes unemployed in an organization where field education has co-occurred with employment, Carlow's BSW Program policy is:

- If an intern is terminated as an employee from their place of employment with cause, Carlow would then follow our protocol for field termination (as outlined in the section on *Dismissal for Improper Conduct in Field Placement*).
- If an intern's employment position is in jeopardy due to anything other than the student's performance (for example, lay-offs, health protocols for pandemic), we will make every effort to coordinate a continuation of the internship at the same agency. If it's not possible to continue the internship (for example, agency shut down), Carlow's field program will make every effort to collaborate with the student to find an alternative field placement.
- Students make a full academic year commitment to their internship agency. If a student is completing their internship at their place of employment voluntarily decides to leave their employment and that decision impacts their internship, the student is responsible for finding an alternative internship placement. The alternative placement must be located by the student within a reasonable time to ensure that internship hours are successfully completed within that fall/spring academic year. The alternative internship placement must be approved by the BSW Field Director and BSW Program Director.

## TECHNOLOGY AND SOCIAL MEDIA POLICY

Students are expected to follow their site agency policies related to technology and social media usage. The program also advises students according to the NASW standards for Technology in Social Work practice available at:

https://www.socialworkers.org/includes/newIncludes/homepage/PRA-BRO-33617.TechStandards\_FINAL\_POSTING.pdf

#### LIABILITY INSURANCE

While enrolled at Carlow University, Social Work students receive general liability coverage for field placement.

#### HEALTH AND SAFETY

The BSW Program follows Carlow University's health and safety policies for students. Agencies are asked to identify and provide policies and procedures with regard to health and safety at their particular organization in an Initial Contract when the student's placement is finalized. Students are expected to review these at the start of the placement. Guidelines for enhancing safety and minimizing risk in field will be reviewed with the student by the agency supervisor during orientation for field placement. Students participate in a safety lecture during the Field Seminar I course.

If there is a specific safety concern at the agency, the student is advised to consult immediately with the field supervisor and the Director of Field Education or Faculty Field Liaison. Students are encouraged to ask questions to the agency field supervisor or Carlow Director of Field Education or Faculty Field Liaison about safeguards related to any of these situations which may impact the student's or client's safety. Supervisors at the agency are also responsible for student and client safety. If health and safety issues arise that may impact the intern, the agency supervisor must communicate regarding those issues immediately with the student intern as well as Carlow Field Director/Liaison.

Carlow's BSW Program has the right to terminate a student's placement if health or safety become a concern and/or are not resolvable. In such cases, the BSW Program will work with the student to find an alternative placement.

## CLEARANCES

Agencies determine if clearances including and not limited to the following are required for the field placement position: Pennsylvania state police criminal record check, Child abuse history clearances and/or Federal Bureau of Investigation (FBI) fingerprint criminal background check. If required by the agency, the student is responsible for obtaining and paying for clearances. Carlow University adheres to agency policies regarding criminal background checks for field placement interns. A criminal background is not an automatic reason for disqualification from field placement.

## TRANSPORTATION OF CLIENTS

BSW students are not permitted to transport clients in their own vehicles as part of their field placement responsibilities. If the field placement agency has an official county, state, or agency owned and clearly marked vehicle which the BSW student has access to for transporting clients, the agency must be willing to indemnify the student transporter and must provide proof of the agency's indemnity coverage for students for review and approval by Carlow BSW Program prior to the student transporting clients. BSW students are not permitted to transport clients who have a history of violence or transport a child without a second staff member from the field placement agency present in ANY vehicle.

#### **EVALUATION**

Evaluation of the field education experience will be continuous. Every student and Field Supervisor should feel free to voice concerns or questions to the Director of Field Education so that issues can be discussed with the department faculty as needed. Students collaborate with field supervisors to develop the Learning Agreement at the beginning of each term in relation to the CSWE competencies (see appendix for an example of the Learning Agreement and Evaluation Form). Each semester, Field Supervisors submit a mid-term evaluation of the student (examples can be found in the appendices).

Additional comprehensive final evaluation conducted at the close of the second semester includes: *Evaluation of Agency, Field Supervisor and Director of Field Education* by student; *Evaluation of Carlow Field Placement Program* by the student; and *Evaluation of the Carlow Field Placement Program* by the Field Supervisor. Example questions for these forms can be found in the appendices.

Students also complete a Capstone Assessment as part of Field Placement. This assessment is used by the program to determine if students are able to articulate their proficiency in each

competency in the context of their field placement experience. The capstone results are graded, compiled and analyzed for year-end reporting and accreditation documents.

#### GRADING

Field Placement I and II (5 credits each semester) is graded on a pass/fail basis. Field Seminar I and II (3 credits each semester) is graded with a letter grade. The responsibility of assigning the final grade in both courses is that of the Director of Field Education or the instructor for the Field Seminar course, who considers the Field Supervisor evaluations and feedback of the student. Students who have questions regarding a final grade should refer to the most current syllabi for the courses, the *BSW Student Handbook* and the *Carlow University Catalog*.

#### DISMISSAL FOR IMPROPER CONDUCT IN FIELD PLACEMENT

Students are expected to abide by all academic standards as well as Carlow's Standards of Professional Conduct (available in the BSW Student Handbook) while in field placement as well as all agency professional standards. A student can be removed from a field placement for improper conduct. If for any reason, the field site agency determines that a student's conduct is inappropriate, or if a student has violated the NASW Code of Ethics, the Field Supervisor should notify both the student and the Director of Field Education immediately by telephone and in writing. At this time, the student will be asked to discontinue field placement until a full investigation of the incident can be completed. The outcome may vary based on evaluation of the results of the investigation.

If an incident is considered minor, consultation with the Director of BSW Field Education should be made and a meeting should be held with the student and the Field Supervisor to discuss the incident and to remedy the situation.

If an incident is considered to be of serious nature, the Director of BSW Field Education may immediately remove the student from the field placement site. A grade of "W", "F", or "I" will be assigned as appropriate under the terms of the University Catalog. The Director of BSW Field Education should notify the BSW Program Director of the incident in writing. Students who wish to appeal a decision made under this policy should follow the appeals procedure outlined below.

#### APPEAL PROCESS FOR DISMISSAL FROM FIELD

If a student is removed from a field placement for non-academic reasons such as improper conduct, he/she will have the right to appeal and due process. The interest of both the student and the profession will be considered. The appeal process begins by the student communicating in writing with the BSW Program Director immediately after dismissal.

If there is need for further appeal, the student will continue to follow the steps of the Carlow University grade appeals process found in the most current *BSW Handbook* and current *Carlow University Catalog*.

### ADDITIONAL POLICIES AND PROCEDURES

The BSW Program follows Carlow University's academic policies including but not limited to Academic Integrity Policy, Student Code of Conduct, Academic Grievance Procedure detailed in the current Carlow University Undergraduate Catalog available at: <a href="https://www.carlow.edu/academic-programs/academic-information/course-catalogs/">https://www.carlow.edu/academic-programs/academic-information/course-catalogs/</a>

The BSW Program also follows the Carlow University policies detailed in the BSW Handbook.

APPENDIX A: PRE-PLACEMENT INFORMATION CHECKLIST

#### Carlow University BSW Field Placement Pre-Placement Information Checklist

Name of Student:

Director of BSW Field Education Name:

Date of Orientation:

#### **Explanations / Discussion / Information Distributed:**

*Students – click on the box below to indicate you've read it. An "X" will appear.* 

□ **Requirements to enter field:** Students must complete required pre-requisite courses, have achieved the required GPA for the BSW program and take field credits as their last credits in the BSW program before enrolling in Field and Seminar

□ **Field Manual**: Students must read and abide by policies set out in the current BSW Handbook and the BSW Field Manual at <u>https://www.carlow.edu/academic-programs/social-behavioral-science-degrees/bsw-degree/</u> (scroll to Accreditation section for specific links)

□ **Hours Requirement:** Student must complete 225 hours per semester for 450 total hours in Field Placement. Hours must be submitted daily and verified by Field Supervisor.

**Credit Requirement and Class Syllabus**: Field Placement and Seminar constitute 8 credits per semester for a total of 16 credits over the academic year. Assignments are described and guided by course syllabi.

**Personal Risk**: All placements involve personal risk; however, the student should remove her/himself from any situation that seems threatening.

□ **Liability Insurance**: While enrolled at Carlow University, Social Work students receive general liability coverage for field placement.

**Expenses**: Carlow does not reimburse students for expenses such as transportation, clothing or other items needed for professional participation. These are generally at the student's expense. Students should seek clarification from the field site as to any reimbursable expenses (e.g., transportation to clients' homes, attendance at conferences) and specify in initial field contract.

**NASW Membership**: We encourage students to join NASW at the student dues rate. (More information is available at: <u>https://www.socialworkers.org/Membership</u>).

□ **Clearances:** If the agency requires clearances, the student is responsible for obtaining and paying for them. Student disclosure of criminal records/ involvement before and during placement is necessary to support students successfully in the field program.

□ **Agency policies:** Student follows Carlow University and agency policy regarding health and safety, including transportation of clients, mandatory reporting, drug/alcohol, weapons, health protocols including pandemic-related and remote work policies.

□ Initial Contract: Field Supervisors and students must complete this form to be signed by Student, Task/Field Supervisor, Agency Director, and Director of Field Education before the student can enter Field Placement.

□ **Learning Agreement and Evaluation Form:** The student, in collaboration with the Field Supervisor and Director of Field Education, must complete a Learning Agreement in the first term of Field Placement, which is revised in the second term. Supervisors evaluate students at mid-term and completion of each semester.

**Code of Ethics**: The student agrees to abide by the NASW Code of Ethics (available at: <u>https://www.socialworkers.org/About/Ethics/Code-of-Ethics/Code-of-Ethics-English</u>) while in field placement. Ethical violations may be subject to discipline as described in the BSW Handbook.

Signing here, the student indicates that all of the information above was provided to them.

Students - type your name below, date it and email the form to <u>jfriedrichs@carlow.edu</u>. Your email serves as your electronic signature.

Student Signature: Date:

**APPENDIX B: INITIAL CONTRACT** 



## Carlow University BSW Field Placement Initial Contract Academic Year 2024-2025

#### **Student Information**

Name:	Pronouns:
Email:	Cell Phone:

#### Field Placement Agency Information

Agency Name: Main Address: Main Phone: Address of Student Placement Location (if different):

#### Field Supervisor Information

Name:	Pronouns:
Title/Position:	
Email:	
Work Phone:	Cell Phone:

#### **Task Supervisor Information (if relevant)**

Pronouns:	
Cell Phone:	
-	

#### **Carlow Director of BSW Field Education**

Name: Prof. Jessica Friedrichs	Pronouns: She/Her	
Email: jfriedrichs@carlow.edu		
Work Phone: 412-578-6522	Cell Phone: 412-508-5124	

#### Internship Details

Agency Resources made available to the student: *Please BOLD all that apply*.

Office space with desk Computer access Phone access ID badge Administrative assistant support Other support staff (Please describe: Other (Please describe:

Student's weekly schedule (to earn 15 hours per week):

Student must follow agency and Carlow policies regarding maximum hours per week for interns

Please indicate how much of the student's time will be remote work:

Day and time for weekly supervision meetings (one hour per week is required):

Name of person who will approve hours and submit evaluations of student:

Transportation

Carlow BSW Program policy prohibits student interns from transporting clients in their personal vehicles.

Please explain any regular travel/transportation requirements:

If travel is required, is reimbursement provided for parking and mileage?

Please list any clearances required:

If required, by what date will the student need to have obtained them?

Orientation includes agency policies/procedures, a tour and student introduction to the staff. When will orientation be provided?

Please describe where written policies and procedures to ensure student health and safety are available for the intern to review. (*Example: pandemic policies, physical safety procedures while at the agency and/or responding to emergency situations*).

#### Competencies

Once the internship starts, supervisor and student will work together to develop activities for the student to demonstrate the following competencies.

1: Demonstrate Ethical and Professional Behavior

- 2: Advance Human Rights and Social, Racial, Economic, and Environmental Justice
- 3: Engage Anti-Racism, Diversity, Equity, and Inclusion (ADEI) in Practice

4: Engage in Practice-Informed Research and Research-Informed Practice

5: Engage in Policy Practice

6: Engage with Individuals, Families, Groups, Organizations, and Communities

7: Assess Individuals, Families, Groups, Organizations, and Communities

8: Intervene with Individuals, Families, Groups, Organizations, and Communities

9: Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities

More information at: <u>https://www.cswe.org/getmedia/94471c42-13b8-493b-9041-b30f48533d64/2022-EPAS.pdf</u>

#### Internship Description

In relation to the competencies listed above, please describe the intern's activities, responsibilities, and outcomes:

#### **Logistics and Expectations of Field Placement**

Responsibilities of Field Supervisor, Student and Carlow Director of Field Education are outlined in the BSW Field Manual available online. Below is information about dates and logistics for all to review and approve.

Total Hours: 450 (225 per semester)

#### Academic Credits:

10 for Field Placement (5 per semester) and 6 for Field Seminar Courses (3 per semester)

Beginning and End Dates of **Fall** Semester: August 26 – December 13, 2024 Fall Break: October 14-15, 2024 Thanksgiving Break: November 27-29, 2024 Finals Week: December 9-13, 2024

Beginning and End Dates of **Spring** Semester: January 13 – May 9, 2025 Spring Break: March 10-14, 2025 Easter Break: April 17 – 21, 2025 Finals Week: May 5-9, 2025

#### Site Visits

The Carlow Field Director will meet with each student and supervisor at least once per semester. Supervisors will be oriented to Carlow's field program.

Documentation of Hours Student hours must be submitted via online hours log every day at placement. Field/Task Supervisor verifies hours by regularly reviewing and signing off on mid-term and final evaluation.

#### Evaluation

Supervisor submits a mid-term and final evaluation each semester for student. Due dates: Fall Midterm Evaluation: Oct 14, 2024 Fall Final Evaluation: December 9, 2024 Spring Midterm Evaluation: March 3, 2025 Spring Final Evaluation: May 5, 2025

These are shared with the student to support their progress and development. Supervisor is responsible for communicating at any point in the semester if issues arise with attendance, performance or otherwise.

BSW Program Commitment to Diversity, Equity and Antiracism

The Carlow University Social Work Department is committed to diversity, equity and antiracism. To honor diversity, we follow the non-discrimination policies below as well as engage in continuous learning about how we can improve our support of students of all backgrounds. When evaluating our programming, we ask questions about the experiences of diverse students within our explicit and implicit curriculum as well as field placement. Particular attention is given to the experience of students from marginalized racial and ethnic groups, gender identities, sexual orientations and socioeconomic backgrounds.

We use an equity framework when approaching strategic decisions and evaluating programming. The term "equity" refers to fairness and justice and is distinguished from equality: Whereas equality means providing the same to all, equity means recognizing that we do not all start from the same place and must acknowledge and make adjustments to imbalances. The process is ongoing, requiring us to identify and overcome intentional and unintentional barriers arising from bias or systemic structures (italics from National Association of Colleges and

#### Employers).

Our antiracist stance recognizes the historical and continuing legacy of colonialism and slavery that has led to disparities for BIPOC (Black, Indigenous & People of Color). We commit to advancing racial equity in our programming and maintaining a sense of urgency in fighting racism and discrimination.

We share this statement here to make our field placement partner agencies aware and to encourage them to join us in our efforts.

#### Signatures

Those signing below agree to the terms listed in this document including responsibilities outlined in the BSW Field Manual start and end dates of placement, total hours, weekly schedule, regular communication (including meetings with the Carlow Director of BSW Field Education each term) and submission of required documents including evaluations. Details about the tasks/activities and assignments the student will complete relevant to Social Work competencies will be described in the Learning Agreement form (separate document), submitted within the first month of placement and updated throughout the internship.

The agency confirms that the agency has policies and procedures in place to ensure student safety.

All parties signing this contract agree with the practicum proposal and agree to abide by the National Association of Social Workers' Code of Ethics. Any change in this agreement must be made in writing and submitted to the Director of BSW Field Education. To sign below, please type your name and the date.

Field Supervisor Signature	Date	
Task Supervisor Signature (if relevant)	Date	
Agency Director	Date	
Student Signature	Date	
Carlow Director of Field Education	Date	

## APPENDIX C: ORIENTATION FOR FIELD SITES

## **Orientation for Field Sites**

The following information is covered via a presentation shared with agency supervisors at the start of the academic year.

Overview

- Competency –Based Education
- Diversity, Equity and Antiracism
- Generalist practice (micro and macro) at the BSW level
- NASW Code of Ethics
- Agency integration
- Professional development opportunities
- Sharing from associated seminar course and assignments

## Responsibilities

- Hours Log
- Learning Agreement
- Mid-Term Evaluation
- Final Evaluation

## Keeping in Touch

- START (Week 4): Email check-in
- MIDTERMS (Week 8-10): Required meeting (virtual & on-site options)
- FINALS (Week 15): Submit evaluation (meeting optional)
- Same pattern for Spring semester

## More Information

- BSW Handbook
- BSW Field Manual

• Available at: <u>https://www.carlow.edu/academic-programs/social-behavioral-</u> <u>science-degrees/bsw-degree/</u> (scroll to "Accreditation" section)

Communication is Key

- Reach out to each other EARLY if any concerns arise
- Reach out to Carlow's Director of Field Education at any time

## APPENDIX D: SUGGESTED ORIENTATION ACTIVITIES

#### Carlow University BSW Field Placement Suggested Orientation Activities

Carlow requires students in field placement to have an orientation to the agency provided by the field supervisor. The checklist included here are areas the program recommends are covered.

*Objective:* To develop knowledge of the placement agency and the role of the agency in meeting human needs in the community. To understand agency policies and procedures governing practice experiences.

#### Checklist of orientation activities designed to build student knowledge:

- □ Field Supervisor orientation activities:
  - Schedule supervision sessions to orient the student to agency
  - Review practice standards, policies, and customs such as dress code, lunch patterns, etc.
  - Send out email to staff introducing the student
  - Provide tour of agency
  - Introduce student to administrative staff and provide orientation to making copies, printing, phone, email/internet systems
  - Show student their workspace and resources such as computer, cellphone, etc.
- □ Student review of agency policy manuals; brochures, program materials
- □ Student meeting(s) with administrative and program staff
- □ Student visit(s) to community programs and resources and/or tour of neighborhood
- □ Field supervisor review of agency protocols; instructions for students on:
  - clearances (if relevant)
  - transportation of clients
  - mandatory reporting, child abuse, elder abuse
  - suicide/homicide threats
  - drug/alcohol policies
  - weapons and safety policies
  - health policies and protocols
  - remote work policies and protocols
  - communication with supervisor (preferred method of communication, times available to respond)
- □ Other agency-specific orientation activities
- □ Establishment of:
  - Student's weekly schedule
  - Regular weekly supervision meeting time

## APPENDIX E: SAMPLE FIELD MEETING AGENDAS



## BSW Field Placement Site Visit Agenda – Fall

Student Name:	u u u u u u u u u u u u u u u u u u u	
Supervisor Name:		
Field Director Name (Notetake	er):	
Date:	T	
Торіс		
Structure	Confirm: Weekly supervision meeting Access to student Hours Log, Learning Agreement and other documents in One Drive	
Discuss attendance,		
timeliness and progress		
toward hours goal		
Student reflection on		
learning so far at placement		
Success/Strengths	Student perspective:	
	Supervisor perspective:	
Areas of Growth/Concerns/ Challenges	Student perspective:	
	Supervisor perspective:	
Review of Midterm Evaluation		
Discuss Activities and Tasks in Progress and Completed		
Review of Learning Agreement Activities: 1) Ethics and Professionalism 2) Human Rights & Social Justice 3) Anti-racism, Diversity, Equity & Inclusion 4) Research 5) Policy Practice 6) Engagement 7) Assessment 8) Intervention	Any activities need to be added to Learning Agreement? Planned tasks or ones that have completed can be included. Note them here:	

9) Evaluation	
Discuss next steps on	
assignments/tasks, projects,	
clients	
Sharing from Seminar	
assignments/experiences	
Professional Development	
opportunities	
Health and Safety	
Questions about final	
evaluation process?	
Ideas for Maintaining Open	
and Strong Communication	
Take photo of student	

Follow up on:	Due date:	Who is responsible:
Review notes in this document and update Learning Agreement with items discussed	Within one week of this meeting	Student



## BSW Field Placement Site Visit Agenda - Spring

Student Name:			
Supervisor Name:			
Field Director Name (Notetaker):			
Date:			
Торіс			
Structure	Confirm:		
	Weekly supervision meeting		
	Access to student Hours Log, Learning Agreement and other		
	documents in One Drive		
Discuss attendance,			
timeliness and progress			
toward hours goal			
Student reflection on			
learning so far at placement			
Success/Strengths	Student perspective:		
	Supervisor perspective:		
Areas of Growth/Concerns/	Student perspective:		
Challenges			
	Supervisor perspective:		
Review of Evaluations:			
Final from Fall and/or			
Midterm from Spring			
Discuss Activities and Tasks			
in Progress and Completed			
Review of Learning	Any activities need to be added to Learning Agreement? Planned		
Agreement Activities:	tasks or ones that have completed can be included. Note them		
1) Ethics and	here:		
Professionalism			
2) Human Rights & Social			
Justice			
3) Anti-racism, Diversity,			
Equity & Inclusion			
4) Research			
5) Policy Practice			
6) Engagement			

7) Assessment	
8) Intervention	
9) Evaluation	
Discuss next steps on	
assignments/tasks, projects,	
clients	
Seminar Assignment:	
Capstone	
Professional Development	
opportunities	
Health and Safety	
Self-Care and Professional	
Boundaries	
Questions about final	
evaluation process?	
Ideas for Maintaining Open	
and Strong Communication	
Interest in future interns?	
Graduation Pinning Event	
Taka akata af student (if a st	
Take photo of student (if not	
taken at Fall site visit)	

Follow up on:	Due date:	Who is responsible:
Review notes in this document and update Learning Agreement with items discussed	Within one week of this meeting	Student

# APPENDIX F: EXAMPLE LEARNING AGREEMENT

#### Carlow University BSW Field Placement Learning Agreement 2024-2025

#### Student Name:

Field Placement Agency:

#### Reviewed by (please list all supervisors and staff that reviewed/contributed):

The Learning Agreement links the CSWE competencies and practice behaviors to specific student intern activities at the agency. Students also complete related assignments in Seminar, which are listed below in case supervisors would like to review them. Supervisors will evaluate the intern on each practice behavior listed in this document at the end of each semester using a 1-5 scale. More information on the CSWE competencies is available at: <a href="https://www.cswe.org/accreditation/policies-process/2022epas/">https://www.cswe.org/accreditation/policies-process/2022epas/</a>

Council of Social Work Education (CSWE) Competency	Practice Behavior	Seminar Assignments Intern will write about field in relation to every practice behavior in the Spring semester Capstone Reflection	Example Activities	Carlow Student Intern Activities Please write activities specific to the placement in each box. The Initial Contract or Internship Description may be helpful for the first version. If the example activities provided here apply to this internship, you are welcome to copy them into the box and adapt them to this specific internship. Spell out all acronyms first time used.
Competency 1: Demonstrate Ethical and Professional Behavior	1a) Make ethical decisions by applying the standards of the National Association of Social Workers Code of Ethics, relevant laws and regulations, models for ethical decision making, ethical conduct of research, and additional codes of ethics within the profession as appropriate to the context	-Ethics Synthesis -Capstone Reflection	<ul> <li>Intern applies NASW Code of Ethics to placement experiences and ethical dilemmas</li> <li>Intern discusses approaches to ethical decision-making with supervisor</li> <li>Intern and supervisor discuss ethical conduct related to research conducted at placement</li> </ul>	
	1b) Demonstrate professional behavior; appearance; and oral, written, and electronic communication	-Peer Consult Presentation -Synthesis Papers -Journal -Resume Discussion Board -Capstone Reflection	<ul> <li>Intern maintains regular schedule and documents hours every day</li> <li>Intern presents orally at staff and/or community meetings</li> <li>Intern writes professionally for: email, social media, publications, grant applications, assessments, notes and reports</li> </ul>	

		Constant Definition	
	1c) Use technology ethically and appropriately to facilitate	-Capstone Reflection	Intern uses agency computer     systems, software and databases to
	practice outcomes		document practice in accordance
			with agency expectations
			Intern communicates clearly via
			preferred electronic systems at
			agency
	1d) Use supervision and	-Journal	Intern meets regularly with
	consultation to guide	-Supervision Agenda	supervisor(s)
	professional judgment and	-Self-Care Plan	Intern consults with supervisor to
	behavior	-Peer Consult Presentation	guide professional behavior and
		-Capstone Reflection	growth
Competency 2:	2a) Advocate for human rights	-Current Social Justice	Intern researches a justice issue
Advance	at the individual, family,	Exploration	impacting clients and/or community
Human Rights	group, organizational, and	-Capstone Reflection	served by agency and shares
and Social,	community system levels		information with supervisor and/or
Racial,			staff
Economic, and	2b) Engage in practices that	-Capstone Reflection	Intern participates in or develops a
Environmental	advance human rights to		campaign related to justice that
Justice	promote social, racial,		furthers agency mission
	economic, and environmental		
	justice		
Competency 3:	3a) Demonstrate anti-racist	-Agency Mission and ADEI	Intern selects a population the
Engage Anti-	and anti-oppressive social	Analysis	agency serves that is different from
Racism,	work practice at the	-Capstone Reflection	their own background to research
Diversity,	individual, family, group,		and shares information with
Equity, and	organizational, community,		supervisor and/or staff
Inclusion (ADEI)	research, and policy levels		Intern reviews ADEI policies at the
in Practice		<b>~</b> .	agency and supports implementation
	3b) Demonstrate cultural	-ADEI Reflection	Intern practices cultural humility by
	humility by applying critical	-Capstone Reflection	discussing and reflecting during
	reflection, self-awareness, and		supervision on their biases, power,
	self-regulation to manage the		privilege and values regarding clients
	influence of bias, power,		from different backgrounds than
	privilege, and values in		their own
	working with clients and		Intern identifies an ADEI skill they
	constituencies, acknowledging		would like to develop, crafts a plan

Competency 4: Engage in Practice- Informed Research and Research- Informed Practice	them as experts of their own lived experiences 4a) Apply research findings to inform and improve practice, policy, and programs	-Capstone Reflection	<ul> <li>for enacting during the internship and shares results with supervisor and/or staff</li> <li>Intern conducts research relevant to specific clients or agency mission using peer-reviewed literature, periodicals and other reputable media and shares findings with supervisor and/or staff</li> <li>Intern conducts research to be used in agency strategic planning, grant writing or other reports</li> <li>Intern attends professional development training and shares back learning with supervisor and/or staff</li> </ul>
	4b) Identify ethical, culturally informed, anti-racist, and anti- oppressive strategies that address inherent biases for use in quantitative and qualitative research methods to advance the purposes of social work	-Capstone Reflection	<ul> <li>Intern analyzes research used by the agency (or conducted by intern), identifies potential biases and shares these thoughts with supervisor and/or staff</li> </ul>
Competency 5: Engage in Policy Practice	5a) Use social justice, anti- racist, and anti-oppressive lenses to assess how social welfare policies affect the delivery of and access to social services	-Capstone Reflection	<ul> <li>Intern researches current social welfare policies relevant to clients or communities served by the agency, analyzes them from a justice lens and shares with supervisor and/or staff</li> </ul>
	5b) Apply critical thinking to analyze, formulate, and advocate for policies that advance human rights and social, racial, economic, and	-Capstone Reflection	<ul> <li>Intern participates in advocacy and/or political action to support clients or community served by agency</li> <li>Intern contacts legislators to share</li> </ul>

Competency 6: Engage with Individuals, Families, Groups, Organizations, and	environmental justice 6a) Apply knowledge of human behavior and person- in-environment, as well as interprofessional conceptual frameworks, to engage with clients and constituencies	-Engagement Theory Synthesis -Capstone Reflection	<ul> <li>analysis of proposed policies that impact clients or community served by agency</li> <li>Intern makes contact with partner organizations, stakeholders or community members to engage new constituencies (macro)</li> </ul>
Communities	6b) Use empathy, reflection, and interpersonal skills to engage in culturally responsive practice with clients and constituencies	-Engagement Theory Synthesis -Capstone Reflection	<ul> <li>Intern develops rapport with clients (micro)</li> <li>Intern creates a welcoming atmosphere for groups by updating bulletin boards and developing icebreakers (mezzo)</li> </ul>
Competency 7: Assess Individuals, Families, Groups, Organizations, and Communities	7a) Apply theories of human behavior and person-in- environment, as well as other culturally responsive and interprofessional conceptual frameworks, when assessing clients and constituencies	-Assessment Theory Synthesis -Capstone Reflection	<ul> <li>Intern conducts assessments (ex: biopsychosocial) with individual clients (micro)</li> <li>Intern uses evidence-based theory to plan for individual, group and/or community interventions (micro, mezzo and/or macro)</li> </ul>
	7b) Demonstrate respect for client self-determination during the assessment process by collaborating with clients and constituencies in developing a mutually agreed- upon plan	-Assessment Theory Synthesis -Capstone Reflection	<ul> <li>Intern collaborates with individuals and groups to discuss purpose, structure and function of plans (micro/mezzo)</li> <li>Intern conducts community asset map/needs assessments in collaboration with community members (macro)</li> </ul>
Competency 8: Intervene with Individuals, Families,	8a) Engage with clients and constituencies to critically choose and implement culturally	-Peer Consult Presentation -Capstone Reflection	Intern works directly with 3-5 clients     over a series of months providing     culturally responsive case     management, service linkage or

[ -			
Groups,	responsive, evidence-		other resources (micro)
Organizations,	informed interventions to		Intern co-facilitates a culturally
and	achieve client and		responsive treatment or task group
Communities	constituency goals		of 6-12 members (mezzo)
			Intern supports local neighborhood
			or interest-based community groups
			to achieve their goals (macro)
			<ul> <li>Intern participates in strategic</li> </ul>
			planning at the organizational level
			(macro)
	8b) Incorporate culturally	-Peer Consult Presentation	Intern advocates for specific clients
	responsive methods to	-Capstone Reflection	
	•		and groups to obtain resources,
	negotiate, mediate, and		treatment or other services
	advocate with and on behalf		(micro/mezzo)
	of clients and constituencies		Intern represents agency at coalition
			or community meeting (macro)
	9a) Select and use culturally	-Capstone Reflection	Intern evaluates and documents
	responsive methods for		progress of individuals (micro)
Competency 9:	evaluation of outcomes		
Evaluate			
Practice with	9b) Critically analyze	-Capstone Reflection	Intern conducts a survey or focus
Individuals,	outcomes and apply		group, compiles results and shares
Families,	evaluation findings to improve		with supervisor and/or staff (mezzo)
Groups,	practice effectiveness with		Intern collects feedback from agency
Organizations,	individuals, families, groups,		stakeholders and/or community
and	organizations, and		members and shares with supervisor
Communities	communities		and staff (macro)

#### **Professional Development**

Carlow requires interns to participate in at least one professional development opportunity each semester. Professional development can include attending inperson or virtual workshops or trainings, participating in agency workforce development and/or completing certifications or other compliance requirements. Note: Carlow offers free opportunities through our Social Justice Institutes, Atkins Center for Ethics and more that can fulfill this requirement. Please list student intern's professional development trainings during this internship in the following format: Title of training, Name of organization who provided it, Date completed Fall Semester

Spring Semester

APPENDIX G: MID-TERM EVALUATION OF STUDENT

#### Carlow University BSW Field Placement Mid-Term Evaluation of Student

The purpose of the mid-term evaluation is to determine if the student intern is meeting expectations and to provide them with feedback. This information will be shared with the student. Please answer honestly to facilitate a productive dialogue. Mid-Term Evaluation is submitted electronically and shared with the student. Supervisor and student are encouraged to discuss during mid-term supervision meetings.

\*Please note: This is a midterm check-in for Spring semester. If you have not had opportunity to observe a student demonstrating any competencies, please share, as the goal is for students to demonstrate all competencies at a proficient level by the end of the placement.

Student Name:	
Field Placement Agency:	
Field Supervisor Name :	
Date Completed:	

Has student attended all scheduled	Yes
hours?	No
Is student on time for all scheduled	Always, Mostly, Sometimes,
hours?	Never
Are the hours listed on the student's	Yes
Hours Log accurate?	No

*On a scale of 1-5, please rate the following of the student:* 

	Insufficient (1)	Developing (2)	Competent (3)	Proficient (4)	Excellent (5)
Oral communication					
Written communication					
Engages with required tasks					
Is Responsible					
Is Reliable					
Takes initiative					
Is meeting the expectations of field placement					

In reviewing the competencies listed below, please select any that you feel the student has **NOT** yet demonstrated ability in:

Competency 1: Demonstrate Ethical and Professional Behavior

Competency 2: Engage Diversity and Difference in Practice

Competency 3: Advance Human Rights and Social, Economic, and Environmental Justice

Competency 4: Engage in Practice-informed Research and Research-informed Practice

□ Competency 5: Engage in Policy Practice

Competency 6: Engage with Individuals, Families, Groups, Organizations, and Communities

Competency 7: Assess Individuals, Families, Groups, Organizations, and Communities

 Competency 8: Intervene with Individuals, Families, Groups, Organizations, and Communities
 Competency 9: Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities

## **Overall Evaluation of Student:**

This intern is excelling in field placement by performing well above expectations	5
for interns.	
This intern is above expectations for interns.	4
This intern is meeting the expectations of a field placement intern.	3
This intern is functioning somewhat below the expectations of a field placement	2
intern. There is a question whether this intern will be ready for beginning level	
social work practice by the end of placement.	
This intern is functioning below the expectations of a field placement intern.	1
There is considerable concern that this intern will not be ready for beginning level	
social work practice by the end of placement.	

What is one of the student's strengths?	
What is one area where the student could develop?	
Other Comments:	

Field Supervisor Signature

Checking this box certifies that I agree with the answers given above.

# APPENDIX H: FIELD SUPERVISOR EVALUATION OF STUDENT

## Carlow University BSW Program Evaluation of Student Intern

Field supervisors: At the conclusion of the semester, you will use the scale below to assess the student's achievement of each of the competencies and practice behaviors (see 1a, 1b, etc. under each of the 9 competencies) identified in the Learning Agreement.

# You will receive an electronic survey link to fill out and submit based on the information below so this information is just for you to prepare.

Scoring

Sconing		
Excellent	5	The intern has excelled in this area
Proficient	4	The intern is functioning above expectations for interns in this area
Competent	3	The intern has met the expectations for interns in this area
Developing	2	The intern has not as yet met the expectations in this area, but is developing
		and there is hope that the intern will meet the expectations in the near future
Insufficient	1	The intern has not met the expectations in this area, and there is not much
		hope that the intern will meet the expectations in this area in the near future

Scale adapted from: Zastrow, C. (2009). An Interpretation for Incorporating EPAS 2008 into Social Work Baccalaureate and Masters Curriculum In CSWE-Accredited Programs: Recommendations from the Field

## **Overall Evaluation of Student:**

This intern is excelling in field placement by performing well above expectations			
for interns.			
This intern is above expectations for interns.	4		
This intern is meeting the expectations of a field placement intern.	3		
This intern is functioning somewhat below the expectations of a field placement	2		
intern. There is a question whether this intern will be ready for beginning level			
social work practice by the end of placement.			
This intern is functioning below the expectations of a field placement intern.	1		
There is considerable concern that this intern will not be ready for beginning level			
social work practice by the end of placement.			

Please identify and comment on the student's strengths:

Please identify and comment on the areas for the student's growth:

Please provide any other comments regarding the student's performance this semester:

I have reviewed the Learning Agreement with the student intern. The activities listed are being completed at this field placement.

Yes

- 🗆 No
- Other: \_\_\_\_\_

Internship Hours (based on review of Hours Log)

- □ This student has completed the required 225 internship hours
- □ This student has not completed the required 225 internship hours
- □ This student will complete the required 225 internship hours by this date:

**Thank you** for completing this evaluation as it will help determine the student's grade for the Field Placement course. Final decisions concerning grades for the field practice class are determined by the faculty instructor and include student performance in the field practice seminar and written assignments.

By checking this box, I confirm the answers I have provided represent my evaluation of the student intern.

I agree

Field Supervisor Signature: \_\_\_\_\_\_Date: \_\_\_\_\_Date: \_\_\_\_\_

# APPENDIX I: STUDENT EVALUATION OF FIELD AGENCY AND INSTRUCTOR

## Carlow University BSW Field Placement Student Evaluation of Field Agency and Instructor

Student Name:
Field Placement Agency:
Supervisor's Name (This is the person at your agency that supervised you most regularly)
Date Form Completed:

Thank you for filling out this survey so that we can gather information about your field placement agency and supervisor for potential future placements. This information is confidential and will not be shared directly with the agency.

	Unacceptable (1)	Minimal (2)	Acceptable (3)	Above Expectations(4)	Excellent (5)
I was provided with a variety of learning experiences					
Staff incorporated me into the agency/department					
My Field Supervisor regularly made time for me					
My Field Supervisor provided me with supervision					
My Field Supervisor assisted me in fulfilling the goals set forth in the Learning Agreement					
I had professional development opportunities					

Students: On a scale of 1-5, please rate the following related to your field placement.

I would recommend this agency for future field placement students	□Yes	□No
I would recommend this Field Supervisor for future students	□Yes	□No

The MOST valuable aspect of my field placement agency for my professional development was:

The LEAST valuable aspect of my field placement agency for my professional development was:

Additional Comments:

APPENDIX J: STUDENT EVALUATION OF FIELD EDUCATION PROGRAM

# Carlow University BSW Field Placement Student Evaluation of Field Education Program

Students: This survey is anonymous. On a scale of 1-5, please rate the following related to the Field Education Program and Director of Field Education:

	Unacceptable (1)	Minimal (2)	Acceptable (3)	Above Expectations (4)	Excellent (5)
Carlow's field placement expectations were clear					
Carlow's field placement program is well organized					
The Director of Field Education was available for consultation if needed					
The Director of Field Education's visits to my agency were helpful					
The Director of Field Education communicated expectations clearly					
The Director of Field Education supported me					
The Carlow Field Education Program prepared me to work as a generalist Social Worker					

The MOST valuable part of the Field Education program to my professional development was:

The LEAST valuable part of the Field Education program to my professional development was:

Additional Comments:

APPENDIX K: FIELD SUPERVISOR EVALUATION OF CARLOW PROGRAM

## Field Supervisor Evaluation of Carlow BSW Field Education Program

Field Instructor Name:	
Agency:	
Student Intern Name:	
Date Form Completed:	

*Field Supervisor: Please complete this evaluation after the student has finished field placement. Your input and comments are important to us and will help us to improve our program. On a scale of 1-5, please rate the following:* 

	Unacceptable (1)	Minimal (2)	Acceptable (3)	Above Expectations (4)	Excellent (5)
Carlow's Field program expectations were clearly communicated					
Student's interests and abilities were matched with agency's purpose and need					
Visits from Carlow faculty to the agency were well coordinated					
Visits from Carlow faculty to the agency were helpful					
Consideration and respect for agency routines and procedures was given					
Regular contact was maintained from Carlow					
Director of Field Education was responsive to solving problems (if applicable)					

I would like to have a BSW intern from Carlow in the future	□Yes	□No
I would recommend Carlow to other agencies interested in having a BSW intern	□Yes	□No

The MOST valuable aspect of having a Carlow BSW intern was:

The LEAST valuable aspect of having a Carlow BSW intern was:

Additional Comments:

APPENDIX K: LIST OF EXAMPLE PLACEMENT AGENCIES

Agency/Organization	Area(s) of Focus
Allegheny County Department of Human Services	
Office of Children, Youth and Families (CYF)	Child and Family Welfare
Alleghany County Department of Human Services	Racial Equity; Justice Collaborations; Aging; Behavioral Health; Data Analytics
Allegheny County Department of Human Services	End of Life
Allegheny Health Network At Home Hospice Alzheimer's Association - Greater PA Chapter	Alzheimer's
ARYSE	
	Refugee and Immigrant Youth
Auberle	Youth; Foster Care
Catholic Charities	Basic Needs; Family Support
City of Pittsburgh	Government; Policy
Connect Community Paramedics	Crisis; Emergency Services; Referral Services
Crisis Center North	Intimate Partner Violence
Every Child, Inc.	Special Needs Foster Care
Global Wordsmiths	Translation and Interpretation
Gwen's Girls	Girls and Young Women
Homeless Children's Education Fund (HCEF)	Children and Families; Housing
Hugh Lane Wellness Foundation	LGBTQ+; Food Security
Just Harvest	Food Security Advocacy
PA Women Work	Career Services; Women
Pennsylvania Governor's Office of Advocacy and Reform	Policy; Advocacy
Pennsylvania Office of Attorney General	Criminal Justice Reform
Pittsburgh Mercy	Behavioral Health
Presbyterian Senior Care Network	Aging
Public Allies	Leadership development; diversity
Sisters Place	Housing
Social Justice Institutes of Carlow University	Advocacy; Antiracism; LGBTQ
Sojourner House	Substance Abuse Treatment
South Hills Interfaith Movement (SHIM)	Community; Refugee and Immigrants
Southwestern PA Human Services (SPHS)	Crisis; Behavioral Health
University of Pgh Medical Center (UPMC)	Healthcare
Unity Recovery	Substance Use Disorders; Harm Reduction
Urban League of Greater Pittsburgh	Family Support; Employment Services
Wesley Family Services	Intellectual and Developmental Disabilities
Youthplaces	Youth