

## **My College Roomie (MCR) - Frequently Asked Questions:**

### **How does the Roommate Matching work?**

- **Extensive Student Questionnaire** – We have a standard 25-question, researched-backed questionnaire about student personalities, living habits, study habits, interests and lifestyle. Students answer questions about themselves as well as indicate their “comfort zone” with potential roommate matches to ensure the best possible match recommendations.
- **Sliding Scale Technology** – Our Questionnaire utilizes a Sliding Scale Answering Technology, which, unlike the formats of multiple choice style surveys, provides potential answers from 0 to 100%, which is key in determining Personal Compatibility Scores. This provides the most accurate personal compatibility scores.
- **Comfort Zone Technology** – Instead of selecting how a user’s “ideal roommate” should answer each question, students use our visual Sliding Scale Technology to visually set a “Comfort Zone,” which is a range of responses that the student would be comfortable with for their roommate.
- **Matching Algorithm** – Using questionnaire answers provided by the students, MCR’s proprietary matching algorithm provides all students with match suggestions and match to allow students to quickly and accurately identify the best-fit potential roommates.

### **What are some of the student user features?**

- **Student Profiles** – Each student creates a short, individual profile where they can tell other students about their interests and activities, including a short bio and video introduction.
- **Network Building** – Students can browse other student profiles to make new friends, direct message, share media, network through common interests, and ultimately select their roommate.
- **Search Filters** – Students can search potential roommates by filtering matches based on similar interests including activities, sports, books, movies, clubs, and other keywords.

### **Can I re-take the questionnaire?**

If you are unsatisfied with your roommate matches, you can retake the questionnaire and adjust some of your answers and sliding scales. A new list of most compatible students will populate.

### **Where can I find my Carlow Email Address?**

All students will be required to use their Carlow email address to login into My College Roomie. If you do not University email created yet, please contact the Carlow University Help Desk 412-578-8700 or email [help@carlow.edu](mailto:help@carlow.edu) for your email and password.

### **What If I Already Chose My Roommate?**

If you already chose your roommate, you will still need to submit a Roommate Request through My College Roomie. You will need to login to the website, search for the name of the student, add them as a friend, and click “Roommate Request” button.

### **What If I prefer not to pick my roommate?**

No Worries! All you have to do is take the questionnaire. We will auto-match students based off their questionnaire results beginning mid-July.

My College Roomie is a service that we use to help guide the roommate matching process. Should you have any concerns about finding a roommate or your housing assignment please do not hesitate to contact us 412-578-8776 or email [reslife@carlow.edu](mailto:reslife@carlow.edu).